



Facilitating Integrated Care

with Digitized Assessment and Analytics

GIES Summit Hong Kong 20-10-23

Dr Ian Philp (Founder)
Age Care Technologies

ACT
Ageing + Health



Founder's Story

I have been interested in older people's care since I was a medical student. My mentor, Jimmy Williamson, asked me to solve a problem which he identified in 1964; that two-thirds of the threats to older people's wellbeing and independence are not reported. These are things like loneliness or being unable to do the things which give life meaning.

Since 1989, I have led an international effort to understand these threats and provide a means to address them, developing a tool for this purpose, which we call ACT Assess and Connect. I founded Age Care Technologies in 2018 to provide a business model to reach 100 million older people globally with the tool, to identify and address the things which really matter to them.

Ian Philp, Founder of Age Care Technologies

A Unique Tool

ACT has developed the **ACT™ Assess & Connect tool** which won the inaugural **United Nations WSIS Forum 2021 Healthy Ageing Innovation Prize**. This prize highlighted that:

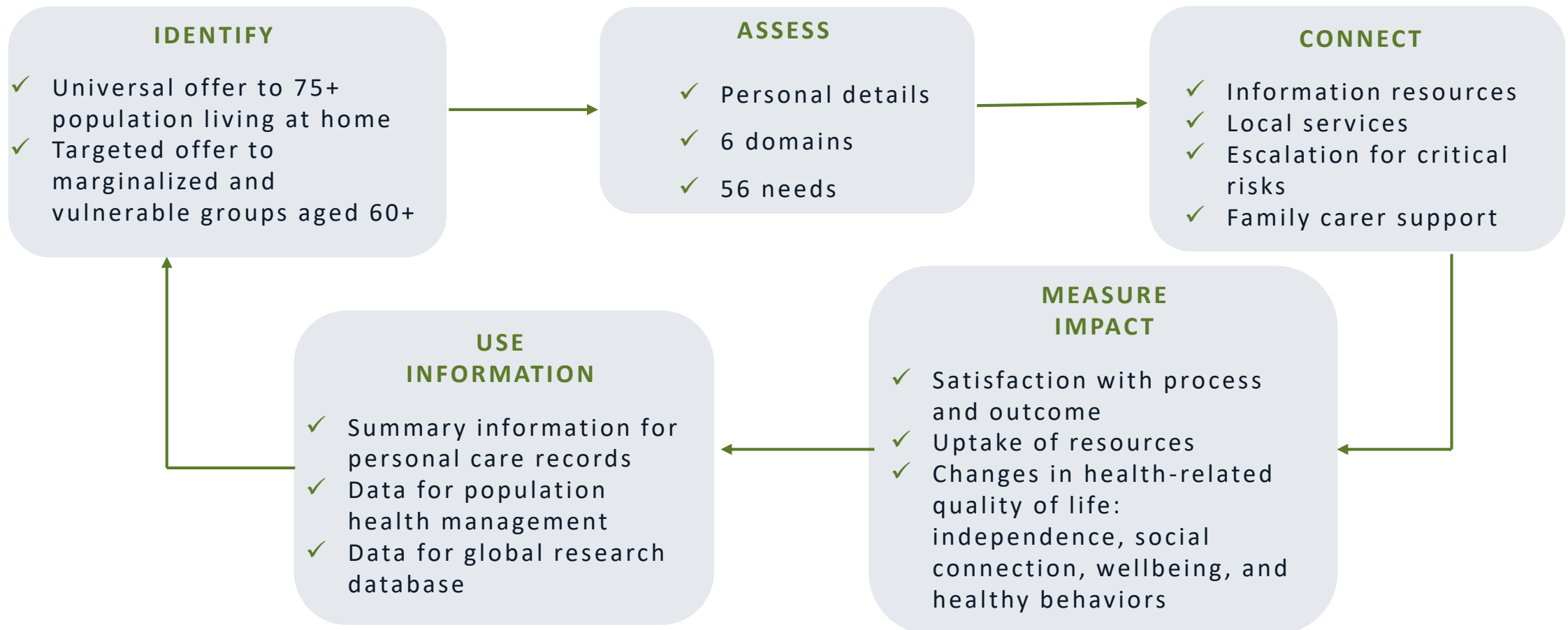
- ✓ ACT™ Assess & Connect is the only tool which identifies and addresses the unreported needs of older people.
- ✓ ACT™ Assess & Connect identifies people who would benefit most from further assessment and management. It is complementary with other tools and guidance, including WHO ICOPE guidance, Frailty, Falls, Cognitive Impairment and Resource Allocations tools.
- ✓ ACT™ Assess & Connect tool is **available** in all **major languages** of the world.



**WINNER OF THE UNITED NATIONS
WSIS FORUM 2021
HEALTHY AGEING INNOVATION PRIZE**

How does the ACT™ Assess and Connect Tool work?

Through regular reassessment, the ACT™ Assess & Connect tool delivers a **person-centred care plan** by **identifying** and **addressing** the things which matter most to older people and mobilises community assets to meet their needs.



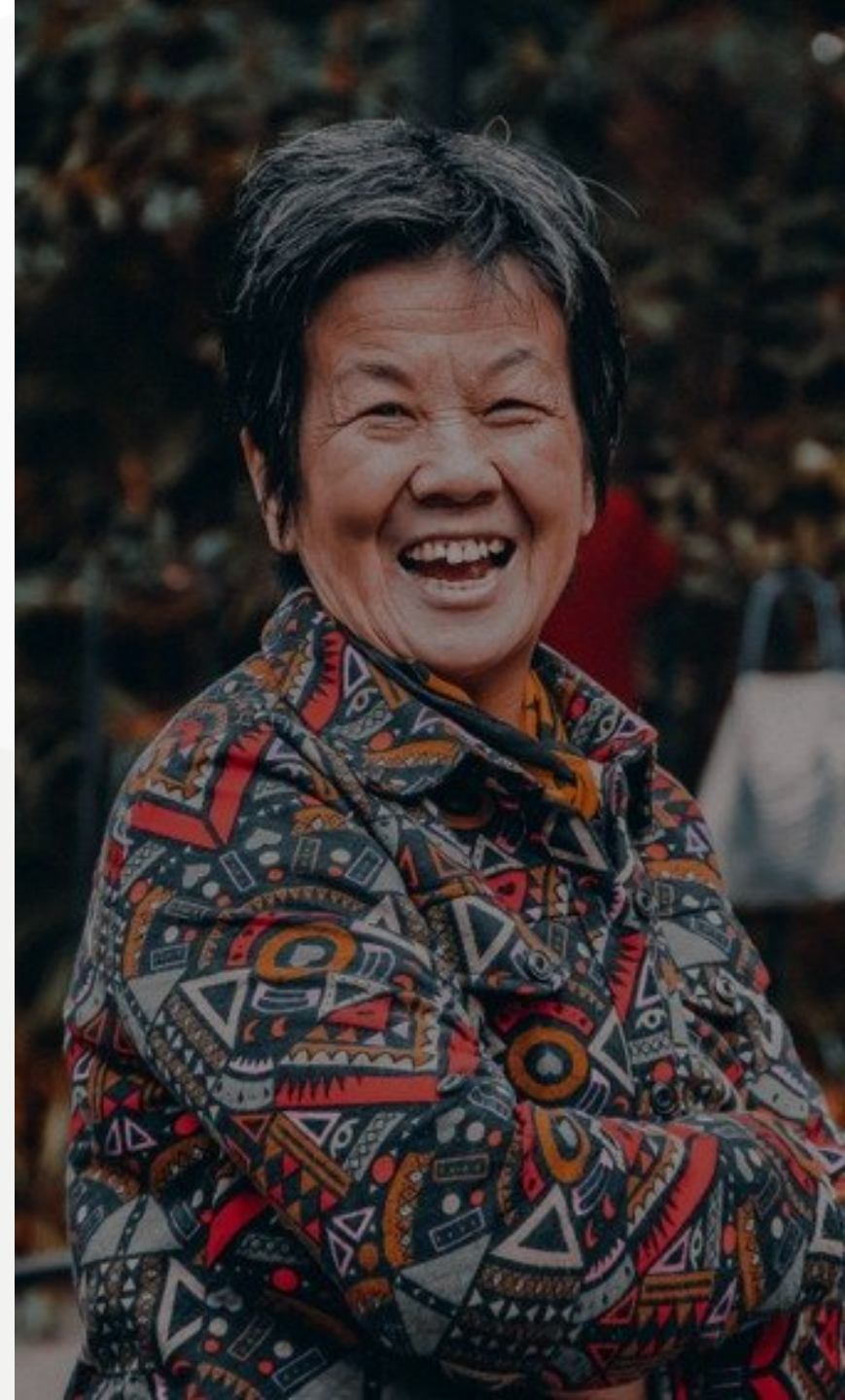
Benefits from our approach

Older People

- ✓ An average increase of one extra quality life year.
- ✓ Reduces suffering, such as loneliness, pain, depression.
- ✓ Reduces risk, such as injurious falls and abuse.
- ✓ Improves well-being, independence, social connection, and healthy behaviour.
- ✓ Enables older people to remain independent within their homes.

System Leaders

- ✓ Reduces demand for primary care, acute hospital and long-term care services.
- ✓ Reduces health inequalities.
- ✓ Workforce: Better use of workforce (paid and voluntary).
- ✓ Compression of morbidity reduces the need for long-term care with an average saving in cost of £33,000 per older person (UK data).



A Phased Approach to Implementation

Phase 1: Prepare and Demonstrate

- Prepare with local adaptation
- Demonstrate with up to 1,000 older people in 1-3 localities

Phase 2: Spread and Scale

- Spread to other localities
- Scale according to system priorities and needs



ACT Preparatory Actions

1. Ensure **Information Governance** is in place
2. Adapt platform for local resources, carer identification and support, and escalation pathways
3. Update **ACT Contact Centre Training** in Assess & Connect method for **local features**
4. Provide ACT Training for local face-to-face assessors
5. Build **data-sharing systems** for individual and population data
6. Provide project management support for project delivery

System Preparatory Actions

1. Agree population to be approached (**universal** and **targeted**)
2. Provide ACT with means to approach target population
3. Map **local resources** to 56 items by locality
4. Agree **escalation pathways**
5. Agree **carer identification** and **support protocols**
6. Identify **demonstration site**
7. Identify who will do face to face assessments
8. Agree method for sharing **summary report**, including integration into record systems
9. Agree method for sharing **population data**, including integration with population management systems
10. Agree governance and project management arrangements

Contact Us



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